



TECHNICAL BULLETIN

X100-29

03/2002

Subject

CHANGES TO THE WARRANTY FAULT CODE MANUAL AND CUSTOMER CONCERN CODES

Model: All

Year: All

VIN All

Section: 100-00

General Information

Sub-Section: 100-01

Identification Codes

Summary

X100-29: To enable warranty claims to be made against the new S-TYPE Sedan, additional warranty fault codes have been generated. Amendments to Customer Concern Codes (CCC) affect all vehicles.

Action

Due to the short-term nature of the warranty fault code, as a result of changes made to the warranty input fields required in the new warranty claim processing system (GACES), The Warranty Fault Code Manual will not be re-issued and the appropriate changes should be made manually.

In addition, a number of amendments have been made to the Customer Concern Code (CCC) listing and take effect immediately. To enable all in progress claims to be processed, the deletions will not come into effect until 2002. Any claim after this date with a deleted CCC will be rejected. A revised laminated card containing the changes will be issued shortly.

Jaguar's DDW system is being updated to reflect the changes detailed below. The fault code additions and changes are immediately available.

The Customer Concern Codes listed on the DDW CD issue 1 dated August 2001 should with immediate effect, no longer be used. Only those listed on the following pages, on DDW and as found on the shortly to be issued laminated card should be used.

Note: Warranty Fault Code changes are for S-TYPE only, and Customer Concern Code (CCC) changes affect all models.

Warranty Fault Code Amendments:

Code	Description	Amendment
ATFD	Air Intake System Flap (S/C)	New Code
BLFR	Adaptive Speed Control – Chime Module	New Code
BXFM	ECM Fuelling – O/P to Instrument Pack MIL	Delete reference to model
FJBN	Neutral Switch for EPB	New Code
FZBH	Contact Less Internal Position Switch	New Code
GMBY	Electronic Park Brake Mounting	New Code
GMBZ	HID Sensor Mounting	New Code
HBBJ	Front Splash Shield	New Code
HDCL	Travel Sensor	New Code
HDCM	Pressure Sensor	New Code
HLFB	Electronic Park Brake Switch	New Code
HLFC	Electronic Park Brake Actuator Assembly	New Code
HLFD	Electronic Park Brake Cable Mechanism	New Code
HLGM	Electronic Park Brake Caliper LH	New Code

HLJM	Electronic Park Brake Caliper RH	New Code
HXHB	Electronic Park Brake Control Module	New Code
JBGH	A/C Air Quality Sensor	New Code
LBTC	Main Body Harness	New Code
LBVC	Main Front End Harness	New Code
LBXC	Main Instrument Pack Harness	New Code
LBYC	Main Engine Harness	New Code
LQWD	Jaguar Net – Link Lead	New Code
Code	Description	Amendment
LVGC	Engine Bay Fuse Box RH	Delete reference to model
MHBG	Vehicle Emergency System Jag Net/Vems Module	Change of description
MHCF	VICS – Beacon Sensor	New Code
NBBL	Battery Spacer	New Code
NGBC	Generator Splash Shield	New Code
NGBT	Generator Cooling Duct (V8 only)	New Code
PBGT	Diversity Antenna/Amplifier	New Code
PCCC	Jaguar Net – Microphone	New Code
PCCD	Jaguar Net – Switches	New Code
PCCH	Jaguar Net Antenna	New Code
QBFS	HID Headlamp Ballast Unit LH	New Code
QBFT	HID Headlamp Ballast Unit RH	New Code
QBNB	HID Headlamp Dynamic Sensor Front	New Code
QBNC	HID Headlamp Dynamic Sensor Rear	New Code
RXFB	Intrusion Sensor Module	New Code
RXFJ	Remote Entry System Module (Japan & Korea only)	New Code
SXFB	Heated Seat Module	New Code
TDFM	Steering Column Pedal Adjust Function	New Code
TDFN	Pedal Adjust Memory Function	New Code
TXGB	Adaptive Restraint Control Module	New Code

Customer Concern Code Amendments:

Code	Description	Amendment
A02	Reception Quality	Change Description
A04	Audio Sound Quality	Change Description
A15	Tape Player/CD Troubles	Deleted
A16	CD Player Troubles	New
A17	Cassette Player Troubles	New
A18	Family Entertainment System Troubles	New
A30	Speedo Not Working At All	Deleted
A31	Noisy Speedometer	Deleted
A32	Speedometer Inaccurate	Deleted
A33	Clock Troubles	Deleted
A37	Speedometer Troubles	New
A40	Tire Pressure Monitoring Troubles	New
A59	Trip Computer/Navigation System Troubles	New
A60	Satellite Digital Audio Rec System Troubles	New
B73	Loose, Poor Fit, Warped, Wrinkled – Headliner	Change Description
D33	Engine Runs With Key Off	Deleted
D42	Poor Performance/Lacks Power	New
E35	Other Chassis Troubles	Deleted
E68	Fuel Leak/Odour	Change Description
E69	Low Oil Pressure	New
F07	Bubbles/Blisters in Paint	New
F09	Other Exterior Paint Troubles	Deleted
F19	Chipped/Scratched Paint	New
F40	Over Spray on Bumper Finish	Deleted

G29	Other Indicator/Warning Light Troubles	Change Description
G30	Odometer Troubles	New
G31	Engine Temp Gauge Troubles	New
G32	Instrument Cluster/Message Centre Troubles	New
L23	Key Troubles	New
L30	Turn Signal Troubles	New
L87	Coolant Leak	New
P83	No Forward/ Reverse Movement in Gear	New
Code	Description	Amendment
R50	Under Body Rust	Deleted
R51	Engine Compartment Rust	Deleted
S26	Seat Belt Buckle Latching Troubles	New
T05	Splitting Seams – Roof Lining Material	Deleted
T23	Faded, Discolored Trunk/Cargo Interior	Deleted
T25	Splitting Seams – Trunk/Cargo Interior	Deleted
T53	Loose, Poor Fit, Warped, Wrinkled – Internal Molding	Change Description
T54	Missing – Interior Moldings	New
T55	Loose, Missing, Poor Fit, Warped internal Fasteners	New